



FREDERIK IX.®
S T U D I O S

**INSTRUCTIONS
RETURN OF JEWELLERY**

Dear Customer,

If you for any reason wish to return or exchange our jewellery, please follow this instruction for return.

In case your jewellery does not comply with the promised specifications, please fill out the return paper.

The return of the jewellery has to take place not later than 14 days after the receipt of your order.
The jewellery has to be returned in the same condition as upon receipt and in the original box.

Please do as follows:

1. Please fill out the return paper
2. Pack the jewellery as originally packed
3. Attach the return paper and original invoice in the packets
4. Return the goods to:

**Frederik IX Studios
Rolfvej 37, 2 TH
2000 Frederiksberg
Denmark**

When we receive the return packet, we will process the case as soon as possible. The money will be refunded to the credit card originally used to place the order.

NOTE:

We only accept exchange of the jewellery if you want the same jewellery in another size or material.
If you wish to exchange to another style, we kindly ask you to return the jewellery and we will refund your payment. After that you can go to our website and place new order.

Best regards,
FREDERIK IX STUDIOS



FREDERIK IX.®
S T U D I O S

RETURN PAPER

Please fill out the return paper and send back to us together with the jewellery.

ORDER NUMBER:

NAME:

ADDRESS:

ZIP CODE:

CITY:

COUNTRY:

PHONE:

E-MAIL:

ITEM NUMBER: PRODUCT NAME: SIZE: QUANTITY:

ITEM NUMBER: PRODUCT NAME: SIZE: QUANTITY:

ITEM NUMBER: PRODUCT NAME: SIZE: QUANTITY:

ITEM NUMBER: PRODUCT NAME: SIZE: QUANTITY:

Please let us know why you wish to return your jewellery:

- The jewellery is defect/damaged
- The jewellery was not identic with my order
- The jewellery did not live up to my expectations
- Other reason

PLEASE EXPLAIN _____

Do you wish to exchange the jewellery to another size or material? Please let us know what item number you would like to exchange it to:

ITEM NUMBER: PRODUCT NAME: SIZE: QUANTITY:

ITEM NUMBER: PRODUCT NAME: SIZE: QUANTITY:

ITEM NUMBER: PRODUCT NAME: SIZE: QUANTITY: